

## Appendix 1

### Overview of Homecare Patch providers in RBKC, 2022/23

- i. Over the course of the 2022/23 financial year, 326,423 home care visits were completed in RBKC, for a total 270,121 hours of care. This is broken down by each area, as presented in Figure 2.
- ii. Notably, there were nearly 10,000 more visits in the Sagecare patch than in the Healthvision South patch, but only 358 more hours in Sagecare. This is likely because Sagecare had the shortest visit length average (45 minutes) while Healthvision South had the longest visit length average (53 minutes), as shown in Figure 3. However, neither of these visit length averages vary significantly from the borough visits length average of 49 minutes (see Figure 4).

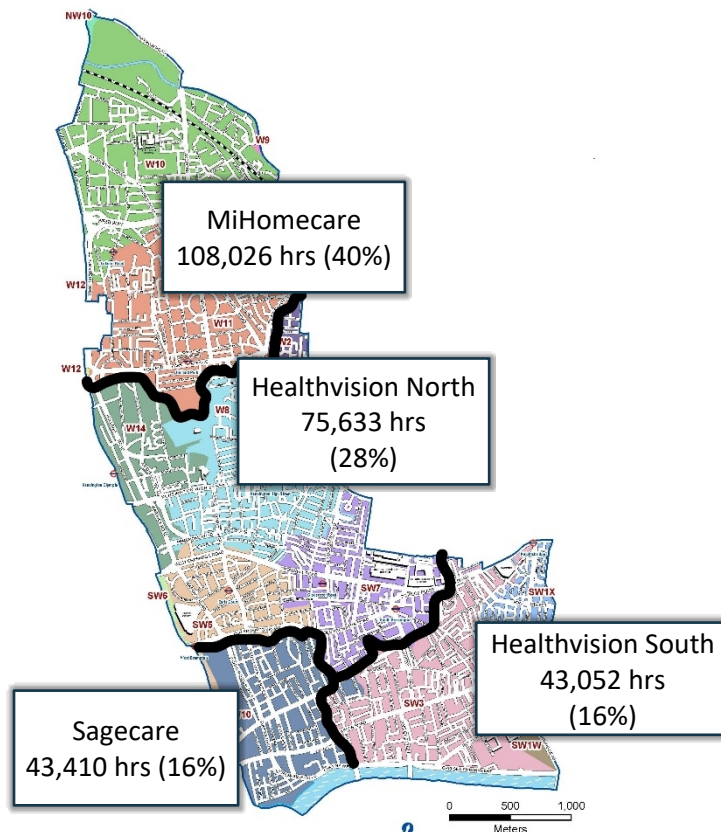


Figure 1. Map of RBKC homecare patches with hours of care delivered in 2022/23 financial year.

- iii. MiHomecare had the highest average number of care workers on contract (78) and active at the time of data reporting (62). MiHomecare also had the lowest turnover rate, with 19 staff leaving and 55 new staff recruited (as shown in Figure 3).

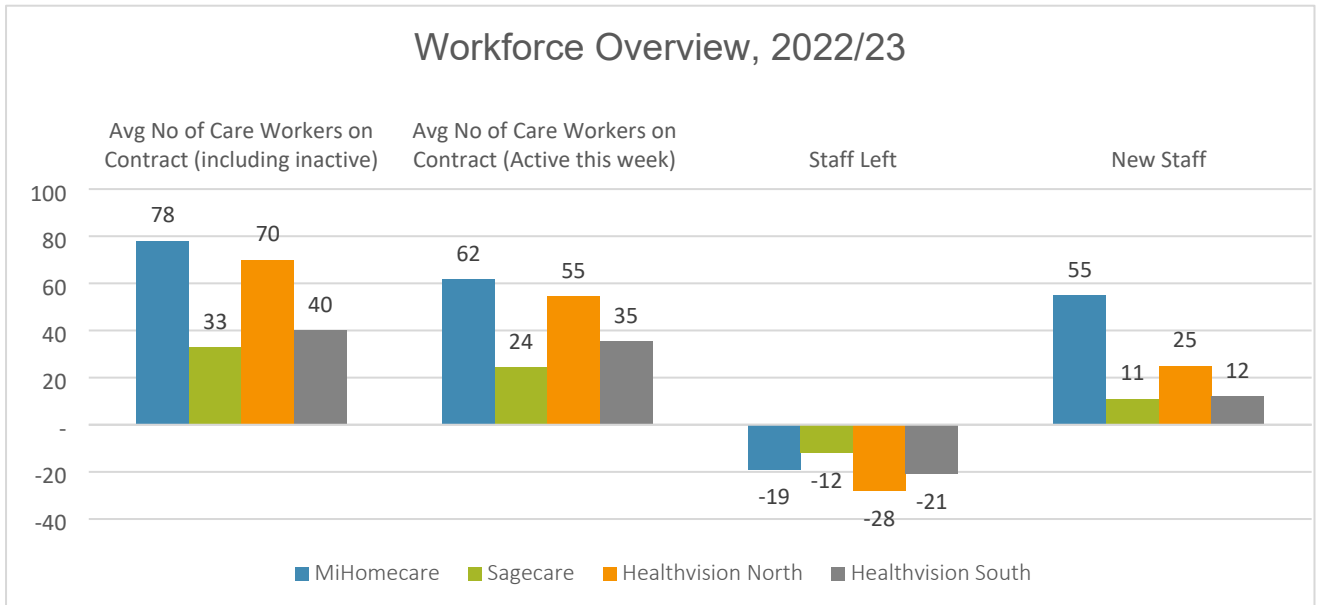


Figure 3. Bar chart comparing workforce related measures for each patch.